

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Alabama Melanie K. Duncan, Program Manager State Operations Alabama Child Support Payment Center Contact for redirecting payments to the SDU Phone: 334-242-9300 E-mail: sdu@dhr.alabama.gov Orlando Parker, Director Alabama Child Support Payment Center Phone: 334-270-9667 Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov Gloria Liggins, EFT Inbound Payments Supervisor Phone: 334-270-9667 Phone: 866-252-4453 E-mail: sdu@dhr.alabama.gov Diana Connell, Outbound Payments Phone: 205-554-1128 E-mail: sdu@dhr.alabama.gov	Alabama Child Support Payment Center PO Box 244015 Montgomery, AL 36124-4015	Contact your county court as indicated on the order.	Melanie K. Duncan, Program Manager State Operations Alabama Child Support Payment Center Phone: 334-242-9300 E-mail: sdu@dhr.alabama.gov	The SDU uses the state's bank, Compass. Informatix - collections Payment inquiries Phone: 866-252-4453
Alaska Chris Tran, Manager Contact for redirecting payments to the SDU Phone: 907-269-6917 E-mail: chris.tran@alaska.gov	Alaska Department of Revenue Child Support Services Division PO Box 100380 Anchorage, AK 99510-0380	Ava Corbitt, Employer Assistance Representative Phone: 907-269-6089 E-mail: ava.corbitt@alaska.gov	Chris Tran, Manager Phone: 907-269-6917 E-mail: chris.tran@alaska.gov	The SDU bank is Key Bank. Credit cards accepted through Western Union.
American Samoa Terry Fielding Phone: 684-633-4131 Fax: 684-633-1318 E-mail: clkoc@samoatelco.com	High Court of American Samoa Attention: Clerk of Court PO Box 309 Pago Pago, AS 96799			No e-payments; paper checks only

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Arizona Andrew Wangrycht, SDU Manager Phone: 602-771-8395 E-mail: awangrycht@azdes.gov Lisa Faison, Systems, Supervisor Phone: 602-771-9366 E-mail: lfaison@azdes.gov Karen Nowak, EFT Coordinator Phone: 602-252-9548 Phone: 888-835-6775 (toll-free) E-mail: karen.nowak@acs-inc.com Jane Huff, Systems Administrator Phone: 602-771-9327 E-mail: jhuff@azdes.gov	Payments only: AZ Support Payment Clearinghouse PO Box 52107 Phoenix, AZ 85072-2107 SDU Correspondence and Returning Interstate Payments: AZ State Disbursement Unit PO Box 36626 Phoenix, AZ 85067 (Please include reason for return and contact name, phone, and e-mail.)	Contact your county court as indicated on the order.	Karen Boyce Phone: 602-771-8351 E-mail: kboyce@azdes.gov E-mail: dcse-clearinghouse@azdes.gov Andrew Wangrycht, back-up to Karen	The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com
Arkansas Ruth Ann Jefferies, Manager Phone: 501-683-7918 E-mail: ruthann.jefferies@ocse.arkansas.gov Jeff Moritz (System) Phone: 501-324-8537 E-mail: jeff.moritz@ocse.arkansas.gov	Correspondence: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8128 Little Rock, AR 72203-8128 Direct Payers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8124 Little Rock, AR 72203-8124 Employers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8125 Little Rock, AR 72203-8125 Fees: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8126 Little Rock, AR 72203-8126 Returning Interstate Payments: Arkansas OCSE Attention: Tammy Young PO Box 8133 Little Rock, AR 72203-8133	Marilyn Nordman Phone: 501-683-7917 E-mail: ar.sdu@ocse.arkansas.gov	Toni Erwin Phone: 800-216-0224 E-mail: employer.relations@ocse.arkansas.gov	SDU bank is Bank of America. Web-based payment service (fee to employers): OCSE MyWorkers Phone: 800-216-0224 Phone: 501-683-7954 E-mail: employer.relations@ocse.arkansas.gov (for all employers' issues) Website: www.ark.org/MyWorkers Credit cards accepted from employers and noncustodial parents. The fee is \$2 plus 2% of the amount of the payment.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
California Kimberly Peng, DCSS SDU Manager Phone: 916-464-6731 E-mail: kimberly.peng@dcss.ca.gov Gina Fiorucci, Call Center Manager SDU Electronic Help Desk Unit Phone: 916-855-5011 E-mail: gina.fiorucci@acs-inc.com Alex Camacho, SDU Service Provider Phone: 916-855-5003 E-mail: alex.camacho@acs-inc.com DCSS/County Contact Center Phone: 866-901-3212 SDU EFT Help Desk Phone: 866-901-3212	California State Disbursement Unit PO Box 989067 West Sacramento, CA 95798-9067 Website: www.casdu.com			The SDU bank is Wells Fargo. Bank of America provides EFT support for ACH credit transactions. Xerox State and Local Solutions – collections and disbursements Web-based online payment service (free to employers and noncustodial parents) and other electronic payments (ACH credits): SDU EFT Help Desk Phone: 866-901-3212 Fax: 888-587-5471 E-mail: casdu-electronichelpdesk@dcss.ca.gov E-mail: ccsasbusinessolutions@dcss.ca.gov (assistance to employers with other child support issues) Website: www.casdu.com Credit card payments accepted from employers and noncustodial parents at no fee.
Colorado Bilinda McKay-Johnson, FSR Program Manager Phone: 303-866-4555 E-mail: bilinda.mckayjohnson@state.co.us Employers' Questions: Phone: 303-297-2849 Phone: 800-696-1468 E-mail: cse.employer.outreach@state.co.us Frank Shamoon, FSR Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to SDU Phone: 303-866-3280 E-mail: frank.shamoon@state.co.us	Payments only: Colorado Family Support Registry PO Box 2171 Denver, CO 80201-2171 Returning Interstate Payments: Division of CSE Attention: Special Handling 1575 Sherman Street, 5th Floor Denver, CO 80203-1714	Frank Shamoon, FSR Program Specialist Phone: 303-866-3280 E-mail: frank.shamoon@state.co.us	Frank Shamoon, FSR Program Specialist Phone: 303-866-3280 E-mail: frank.shamoon@state.co.us	The SDU bank is US Bank. Systems and Methods, Inc. (SMI) - collections and disbursements Web-based payment service: ACH debit (for employers without charge) Phone: 800-696-1468 or Phone: 303-297-2949 E-mail: cse.employer.outreach@state.co.us Website: www.childsupport.state.co.us Credit card payments accepted through Western Union.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Connecticut Alicia Rodriguez, Project Director Phone: 888-233-7223 E-mail: alicia.rodriguez@smimail.net Raul Maza, Employer Outreach Coordinator Phone: 888-233-7223 E-mail: eftmanager@ctchildsupport.com Johanna Dolge, Public Assistance Consultant Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com	Direct Payers: CT Centralized Child Support Processing Center PO Box 990031 Hartford, CT 06119-0031 Employers: CT Centralized Child Support Processing Center PO Box 990032 Hartford, CT 06119-0032 Interstate Payments: CT Centralized Child Support Processing Center PO Box 990033 Hartford, CT 06119-0033	Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com	Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 E-mail: johanna.dolge@ct.gov E-mail: eftmanager@ctchildsupport.com	The SDU bank is Wells Fargo. Systems and Methods, Inc. (SMI) - collections and disbursements Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: http://www.ctchildsupport.com/ Credit card payments accepted through Western Union. Accept credit card payments from noncustodial parents only.
Delaware Hope LaChance, Fiscal Administrative Officer / SDU Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 302-395-6681 E-mail: hope.lachance@state.de.us Valerie Peacock, Adjustments Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 302-395-6683 E-mail: dhss_dcse_eft@state.de.us Karen Smalls, Senior Fiscal Administrative Officer / Accounting Manager Phone: 302-395-6606 E-mail: karen.smalls@state.de.us Custodial and noncustodial parents: Delaware's Automated Assistance Line Customer Service Unit Phone: 302-577-7171	Regular Payments: DE Division of Child Support Enforcement PO Box 12287 Wilmington, DE 19850 Returning Interstate Payments: DE Division of Child Support Enforcement Refund Payment PO Box 12811 Wilmington, DE 19850 General Correspondence: DE Division of Child Support Enforcement PO Box 15012 Wilmington, DE 19850	Hope LaChance, Fiscal Administrative Officer / SDU Manager Phone: 302-395-6681 E-mail: hope.lachance@state.de.us Valerie Peacock, Adjustments Manager Phone: 302-395-6683 E-mail: dhss_dcse_eft@state.de.us	Hope LaChance, Fiscal Administrative Officer / SDU Manager Phone: 302-395-6681 E-mail: hope.lachance@state.de.us Valerie Peacock, Adjustments Manager Phone: 302-395-6683 E-mail: dhss_dcse_eft@state.de.us	The SDU bank is PNC.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
District of Columbia Joseph Allen (System) Phone: 202-724-1410 E-mail: joseph.allen@dc.gov Kim Rodriguez, Employer Outreach Coordinator (SMI) Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 888-470-1470 E-mail: dceftmanager@smimail.net	Employers: DC Child Support Collections PO Box 37868 Washington, DC 20013-7868 Interstate Payments: DC Child Support Collections PO Box 37789 Washington, DC 20013-7789 Payers: DC Child Support Collections PO Box 37715 Washington, DC 20013-7715 Returning Interstate Payments: District of Columbia Child Support Clearinghouse PO Box 37789 Washington, DC 20013-7789	Kim Rodriguez, Employer Outreach Coordinator (SMI) Phone: 888-470-1470 E-mail: dceftmanager@smimail.net	Richard Cooper, SDU Manager Phone: 202-724-2001 E-mail: richard.cooper@dc.gov	The SDU bank is Citibank. Systems and Methods, Inc. (SMI) - collections and disbursements Web-based payment service for noncustodial parents only: Website: https://dc.smartchildsupport.com/ No credit cards accepted.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Florida Florida State Disbursement Unit Customer Service Phone: 877-769-0251 Florida State Disbursement Unit Employer Line Phone: 888-883-0743 Florida State Disbursement Unit Refund Check Line Phone: 877-388-0420 Florida Child Support Interstate Line Phone: 866-787-7352 Florida Child Support Employer Line Phone: 866-435-2763 Florida Child Support Customer Service Line Phone: 800-622-KIDS (5437) Allen Adams, Child Support State Disbursement Liaison Florida Child Support State Disbursement Unit Phone: 850-413-8450 E-mail: adamsall@dor.state.fl.us Ric Carlson, Florida State Disbursement Unit Project Manager, XEROX State and Local Solutions, Inc. Phone: 850-205-8254 E-mail: ric.carlson@xerox.com	Payments only: State of Florida Disbursement Unit PO Box 8500 Tallahassee, FL 32314-8500 Returning Interstate Payments: Florida Department of Revenue Child Support Enforcement Program Attn: Marcia Frostick PO Box 8030 Tallahassee, FL 32314-8030	Contact your county court as indicated on the order. Website: http://www.flclerks.com/directory.html	Website: www.expertpay.com	The State Disbursement Unit bank is Wells Fargo. Collections and disbursements are processed by XEROX State and Local Solutions, Inc. <i>Payments can be made via the web at:</i> www.expertpay.com Or call 800-403-0879 (8:00 AM to 5:00 PM EST) customer.service@expertpay.com *For terms and fees, please visit the website. -OR- www.myfloridacounty.com Or call 877-326-8689 (8:00 AM to 5:00 PM EST) *For terms and fees, please visit the website.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Georgia Audrey Champion (Vendor) Phone: 866-836-6434 E-mail: audrey.champion@smimail.net Kim Waddell, Customer Service Manager Phone: 866-836-6434 E-mail: kim.waddell@smimail.net Dave Langley (Program) Phone: 866-836-6434 E-mail: dwlangley@dhr.state.ga.us	Employers: Family Support Registry PO Box 1800 Carrollton, GA 30112-1800 Interstate Payments: Family Support Registry PO Box 1700 Carrollton, GA 30112-1700 Direct Payers: Family Support Registry PO Box 1600 Carrollton, GA 30112-1600	Website: http://www.georgiacourts.gov/csc/iwo	The website is where you can find the forms needed to be submitted in order to get the case in the system. Once the forms are complete they should be emailed, faxed or mailed to the SDU. We will get the case set up through the state, then payments can be submitted. Fax: 770-836-2701	The SDU bank is BB&T. Systems and Methods, Inc. (SMI) - collections Web-based payment service: Accepts ACH debits from non custodial parents only Georgia Family Support Registry Internet Payment Website at Website: https://ga.smartchildsupport.com/ Credit card and debit card payments accepted from employers and noncustodial parents at Georgia Office of Child Support Services portal at Website: http://ocse.dhr.georgia.gov/portal/site
Guam Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 671-475-3360, ext.1110 Fax: 671-475-3203 E-mail: yolanda.salalila@guamcse.net Pauline R. Chaco, Investigator Supervisor Contact for redirecting payments to the SDU Phone: 671-475-3360, ext. 1210 E-mail: pauline.chaco@guamcse.net	GU State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910	Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Phone: 671-475-3360, ext.1110 Fax: 671-475-3203 E-mail: yolanda.salalila@guamcse.net	Pauline R. Chaco, Investigator Supervisor Phone: 671-475-3360, ext. 1210 E-mail: pauline.chaco@guamcse.net	The SDU bank is the Bank of Guam. E-mail: child.support@guamcse.net Website: www.guamcse.net

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Hawaii Roxanne H. Watanabe, SDU Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 808-692-7032 E-mail: roxanne.h.watanabe@hawaii.gov Sheri Wang, Assistant Administrator Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov	Returning Interstate Payments: Child Support Enforcement Agency Attn: Roxanne Watanabe PO Box 1860 Honolulu, HI 96805-1860 (Please include reason for return and contact name, phone, and e-mail.) Child Support Enforcement Agency PO Box 1860 Honolulu, HI 96805-1860	Roxanne H. Watanabe, SDU Manager Phone: 808-692-7032 E-mail: roxanne.h.watanabe@hawaii.gov Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov	Roxanne H. Watanabe, SDU Manager Phone: 808-692-7032 E-mail: roxanne.h.watanabe@hawaii.gov Sheri Wang, Assistant Administrator Phone: 808-692-7000 E-mail: sheri.wang@hawaii.gov	The SDU bank is the Bank of Hawaii. Web-based payment services: ExpertPay (for employers and noncustodial parents) Phone: 800-403-0879 Website: www.expertpay.com MyPaymentPortal.com (for noncustodial parents) Phone: 866-611-1104 Website: www.mypaymentportal.com
Idaho Linda Jolly (Policy) Phone: 208-334-5715 E-mail: jollyl@dhw.idaho.gov Sandy Baker (System) Phone: 208-334-6952 E-mail: ~mainframesupport@dhw.idaho.gov Katie Jarillo, CCS Program Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 208-334-5545 E-mail: jarillok@dhw.idaho.gov	Idaho Child Support Receipting Child Support Customer Service Center Attn: Payment Department PO Box 70008 Boise, ID 83707-0108	Katie Jarillo, CCS Program Manager Phone: 208-334-5545 E-mail: jarillok@dhw.idaho.gov	Katie Jarillo, CCS Program Manager Phone: 208-334-5545 E-mail: jarillok@dhw.idaho.gov	The SDU bank is Wells Fargo. Policy Studies, Inc. (PSI) - collections Web-based payment service: Employers: Phone: 800-334-4957 Phone: 208-334-4957 (in the Boise area) E-mail: ideft@dhw.idaho.gov Fax: 208-334-5571 Website: www.healthandwelfare.idaho.gov Parents: Phone: 800-334-4957 or Phone: 208-334-4957 (in the Boise area) E-mail: webmaster@accessidaho.org Website: www.accessidaho.org Credit card payments accepted (\$7 fee)

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Illinois Christine Towles, On-Site Monitor Contact for redirecting payments to the SDU Phone: 630-221-2329 E-mail: christine.towles@illinois.gov Anna Maria Abbinante, On-Site Monitor Phone: 630-221-2330 E-mail: annamaria.abbinante@illinois.gov The IL SDU uses the docket and FIPS number issued from the county the order was entered in, so the courts and attorneys do not need a separate remittance identifier. Employer questions: Phone: 877-664-5738	Correspondence or FedEx/UPS deliveries: Illinois State Disbursement Unit 335 East Geneva Road Carol Stream, IL 60188 Payments only: Illinois State Disbursement Unit PO Box 5400 Carol Stream, IL 60197-5400 Returning Interstate Payments: HFS BFO/IV-D Receipts 2200 Churchill Road Building A, 2nd floor Springfield, IL 62702		Christine Towles, On-Site Monitor Phone: 630-221-2329 E-mail: christine.towles@illinois.gov	The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Free software offered to employers for e-payments
Indiana Eric Durnil, SDU Project Manager E-mail: eric.durnil@fssa.in.gov Charity Pollard, SDU Oversight Manager E-mail: charity.pollard@dcs.in.gov Peggy Boggs, Financial Manager Phone: 317-232-3450 E-mail: peggy.boggs@dcs.in.gov	Payments only: Indiana State Child Support Bureau PO Box 6219 Indianapolis, IN 46206-6219 Correspondence and Returning Interstate Payments: Indiana State Child Support Bureau Attn: Susan Smith 402 W. Washington St. MS11 Indianapolis IN 46204	Annie Nunley E-mail: iwoinquiries@dcs.in.gov	Employer Maintenance Unit Phone: 800-292-0403 E-mail: emu@dcs.in.gov	The SDU bank is PNC. Web-based payment service: IN Child Support Payment System (free to employers) Phone: 800-292-0403 For more information concerning credit and debit card payments, go to www.childsupport.in.gov.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Iowa Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 E-mail: alathro@dhs.state.ia.us Terri Pollard, Program Planner 3 Bureau of Collections Central Office Phone: 515-242-6096 E-mail: tpollar@dhs.state.ia.us Customer Service Phone: 888-229-9223	Iowa Collections Services Center PO Box 9125 Des Moines, IA 50306-9125			The SDU bank is Wells Fargo. Web-based payment service (free to employers): Phone: 877-274-2580 E-mail: csrue@dhs.state.ia.us Fax: 319-226-7150 Website: www.iowachildsupport.gov or Website: https://secureapp.dhs.state.ia.us/epay/ Separate website for noncustodial (NCP) and custodial parents doing business with IA's Collections Services Center: Website: https://childsupport.dhs.state.ia.us An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.
Kansas Chris Kellogg, Attorney II Phone: 785-296-7209 E-mail: chris.kellogg@dcf.ks.gov Brenda Ellison, KPC Contract Administrator Phone: 785-232-7161 E-mail: brenda.ellison@dcf.ks.gov Gina Hoffman, Project Director Phone: 785-232-7120 E-mail: ghoffman@ywcass.com Kansas SDU Customer Service Phone: 877-572-5722	Returning Interstate Payments: Kansas Payment Center PO Box 750380 Topeka, KS, 66675-0380 Kansas Payment Center PO Box 758599 Topeka, KS, 66675-8599			The SDU bank is CoreFirst Bank and Trust. YoungWilliams PC – collections Web-based payment service (free to noncustodial parents and employers): KPCpay Phone: 877-729-6367 (toll-free) Website: www.ksipaycenter.com Fee charged on debit and credit cards based on the total of the transaction (minimum 2.43%, maximum 6%)

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Kentucky Leslie LeComte, Project Manager, Xerox Phone: 859-269-9039 E-mail: leslie.lecomte@xerox.com Loretta Dawson, Processing and Distribution Branch Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 502-564-2285, ext. 4443 E-mail: loretta.dawson@ky.gov	Correspondence: KY Child Support Enforcement PO Box 2150 Frankfort, KY 40602 KY Division of Child Support Enforcement PO Box 14059 Lexington, KY 40512-4059	Loretta Dawson, Processing and Distribution Branch Manager Phone: 502-564-2285, ext. 4443 E-mail: loretta.dawson@ky.gov	Loretta Dawson, Processing and Distribution Branch Manager Phone: 502-564-2285, ext. 4443 E-mail: loretta.dawson@ky.gov	The SDU bank is JPMorgan Chase. Affiliated Computer Services (ACS), a division of Xerox Corporation - paper check collections Web-based payment service (free to noncustodial parents; \$2.50 registration fee and then \$1.25 per payment for employers): ExpertPay Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: http://csws.chfs.ky.gov/csws/ (for employers and parents to check payments)
Louisiana Lisa Andry, IV-D Director Executive Director, LA CSE Phone: 225-342-4780 E-mail: lisa.andry@la.gov Patricia Cason, Program Manager Phone: 225-342-4783 E-mail: patricia.cason@la.gov Rochalette Moore, Operations Manager Phone: 225-924-5990, ext. 109 E-mail: rochalette.moore@la.gov Josie Howell Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 225-342-0531 E-mail: josie.howell@la.gov	Louisiana Centralized Collection Unit Post Office Box 260222 Baton Rouge, LA 70826-0222	Josie Howell Phone: 225-342-0531 E-mail: josie.howell@la.gov	Josie Howell Phone: 225-342-0531 E-mail: josie.howell@la.gov	SDU bank is JPMorganChase. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit cards) Phone: 866-645-6348 Credit card payments accepted from noncustodial parents. Fee is \$11.75.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Maine Janet A. Croll (System) Phone: 207-287-6990 E-mail: janet.croll@maine.gov Mike Hughes, Central Office Supervisor Maine DHS / Division of Support Enforcement & Recovery Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDUs Phone: 207-287-2916 E-mail: mike.hughes@maine.gov	Child Support Enforcement Cashier PO Box 1098 Augusta, ME 04333	Mike Hughes, Central Office Supervisor Maine DHS / Division of Support Enforcement & Recovery Phone: 207-287-2916 E-mail: mike.hughes@maine.gov	Mike Hughes, Central Office Supervisor Maine DHS / Division of Support Enforcement & Recovery Phone: 207-287-2916 E-mail: mike.hughes@maine.gov	The SDU bank is TD North. Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Online and credit card payments accepted from noncustodial parents: Website: http://www.maine.gov/dhhs/ofi/dser/online.payments/html
Maryland Crystal Gebhart, MD SDU Project Director Phone: 443-957-2640 E-mail: crystal.gebhart@acs-inc.com Customer Service Phone: 800-332-6347 MD SDU EFT Unit Phone: 443-957-2680 Cynthia E. Shockey, MD SDU Assistant Director Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 443-957-2683 E-mail: cshocke2@dhr.state.md.us	Payments only: MD Child Support Account PO Box 17396 Baltimore, MD 21297-1396	Cynthia E. Shockey, MD SDU Assistant Director Phone: 443-957-2683 E-mail: cshocke2@dhr.state.md.us	Cynthia E. Shockey, MD SDU Assistant Director Phone: 443-957-2683 E-mail: cshocke2@dhr.state.md.us	The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit cards) Credit card payments accepted from noncustodial parents. Fee is \$11.00.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Massachusetts Michael Grugnale, Contract Manager Contact for redirecting payments to the SDU Phone: 781-917-0040, ext. 4811 E-mail: grugnale@dor.state.ma.us Dieter Wahl, Director, CSE Finance Phone: 617-626-3502 E-mail: wahl@dor.state.ma.us Christopher Jones, Customer Service Bureau Massachusetts Dept. of Revenue Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 617 887-7634 E-mail: jonesc@dor.state.ma.us	Employers: DOR/CSE PO Box 55140 Boston, MA 02205-5140 Direct Payers: DOR/CSE PO Box 55144 Boston, MA 02205-5144 Interstate Payments: DOR/CSE PO Box 55149 Boston, MA 02205-5149	Christopher Jones, Customer Service Bureau Massachusetts Dept. of Revenue Phone: 617 887-7634 E-mail: jonesc@dor.state.ma.us	Michael Grugnale, Contract Manager Phone: 781-917-0040, ext. 4811 E-mail: grugnale@dor.state.ma.us	The SDU bank is Bank of America. Systems and Methods, Inc. (SMI) - collections Web-based payment service: Smart System (free to employers and noncustodial parents): E-mail: marilyn.obrien@smimail.net Website: https://ma.smartchildsupport.com Credit cards accepted from noncustodial parents at website Employer Relations Unit and EFT Outreach: Phone: 781-917-0050 Fax: 781-917-0055 E-mail: maeru.fax@smimail.net
Michigan Pratin Trivedi, Director of Information Technology and Payment Operations Phone: 517-334-6560 E-mail: trivedip@michigan.gov Cheryl Webster (Program) Phone: 517-334-8695 E-mail: websterc2@michigan.gov Burton Parsons (System) Phone: 517-334-7395 E-mail: parsonsb2@michigan.gov Monica Bowman, Project Director Phone: 517-318-4609 E-mail: bowmanm@michigan.gov	Employers: Michigan State Disbursement Unit PO Box 30350 Lansing, MI 48909-7850 Interstate Payments, including Interstate Returns: Michigan State Disbursement Unit PO Box 30352 Lansing, MI 48909-7852 Direct Payers: Michigan State Disbursement Unit PO Box 30351 Lansing, MI 48909-7851 Correspondence: Michigan State Disbursement Unit PO Box 30037 Lansing, MI 48909 Other returned mail: Michigan State Disbursement Unit PO Box 30353 Lansing, MI 48909-7853			The SDU bank is Fifth Third Bank. Informatix - collections Web-based payment service (free to employers): Phone: 800-817-0805 E-mail: misduoutreach@michigan.gov Website: www.misdu.com Credit cards accepted from employers and noncustodial parents; fee is 2.35% of the total amount.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Minnesota Larry Janski Phone: 651-431-3322 E-mail: larry.janski@state.mn.us MN Child Support Help Desk: Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Help Desk Phone: 651-431-4400	Employers: Minnesota Child Support Payment Center PO Box 64306 St. Paul, MN 55164-0306 Interstate: Minnesota Child Support Payment Center PO Box 64323 St. Paul, MN 55164-0323	MN Child Support Help Desk: Help Desk Phone: 651-431-4400	MN Child Support Help Desk: Help Desk Phone: 651-431-4400	The SDU bank is US Bank. Informatix - collections Web-based payment service: Minnesota Child Support Online (free to employers) Phone: 651-431-4344 or Phone: 800-657-3890 (toll free) E-mail: dhs.mncseft@state.mn.us Website: www.childsupport.dhs.state.mn.us/Action/Welcome
Mississippi Sherry Taylor, SDU Director Phone: 601-359-4627 E-mail: sherry.taylor@mdhs.ms.gov	MS CRDU PO Box 4301 Jackson, MS 39296-4301			The SDU banks are Trustmark Bank (paper check collections) and Regions Bank (EFT collections and disbursements).
Missouri Joe LaBella (Program) Phone: 573-751-3396 E-mail: joseph.r.labella@dss.mo.gov Donna Morgan, SDU Project Director E-mail: donna.morgan@smimail.net Matt Luadzers, EFT Coordinator Phone: 888-761-3665, ext. 4010 E-mail: matt.luadzers@smimail.net SDU calls Phone: 888-761-3665	Correspondence: MO Family Support Payment Center PO Box 109006 Jefferson City, MO 65110-9006 Payments: Systems and Methods, Inc. PO Box 109001 Jefferson City, MO 65110-9001 Returning Interstate Payments: MO Family Support Division PO Box 2277 Jefferson City, MO 65102-2277	Employer Team Phone: 800-585-9234	Employer Team Phone: 800-585-9234	The SDU bank is Central Bank and Trust. Systems and Methods, Inc. (SMI) - collections Web-based payment service: Family Support Payment Center (free for employers and NCPs) Phone: 888-761-3665 or Phone: 888-761-6390 Parents may obtain payment information. Phone: 800-225-0530 E-mail: fspceft@smimail.net Website: https://mo.smartchildsupport.com Missouri Child Support Employer Information Phone: 800-585-9234 or Phone: 573-526-8699

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Montana Kimmer O'Leary (Program) Phone: 406-444-0558 E-mail: koleary@mt.gov Sue Deyo, Project Manager Phone: 406-443-8430 E-mail: sue.deyo@ngc.com Karen Trettin, Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 406-444-2530 E-mail: ktrettin@mt.gov Cathy Beckett Contact for redirecting payments to the SDU Phone: 406-444-1924 E-mail: cbeckett@mt.gov	Income Withholding: DPHHS-Child Support Enforcement Division PO Box 8001 Helena, MT 59604-8001 Other Payments: DPHHS-Child Support Enforcement Division PO Box 5955 Helena, MT 59604-5955	Karen Trettin, Supervisor Phone: 406-444-2530 E-mail: ktrettin@mt.gov	Cathy Beckett Phone: 406-444-1924 E-mail: cbeckett@mt.gov	The SDU Bank is US Bank. Web-based payment service: MT Child Support Payments (employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Phone: 406-444-2775 E-mail: slevengood@mt.gov Website: http://app.mt.gov/csp Credit card payments and e-checks (online banking) accepted from employers and noncustodial parents through MT Child Support Payments website above (fee charged).
Nebraska John Kwiatek (Program) Phone: 402-471-7309 E-mail: john.kwiatek@nebraska.gov Lisa Schafers (System) CHARTS Project Phone: 402-471-0633 E-mail: lisa.schafers@nebraska.gov	Employers' Payments and Interstate Payments: Nebraska Child Support Payment Center PO Box 82890 Lincoln, NE 68501-2890 Returning Interstate Payments*: Nebraska Child Support Enforcement - Finance Attention: Deb Cary 220 South 17th Street PO Box 94728 Lincoln NE 68509-4728 *Contact: Deb Cary Phone: 402-471-7322 or Phone: 402-471-1400 E-mail: debra.cary@nebraska.gov	Contact your county court as indicated on the order.	Tom Hinds Phone: 402-471-1173 E-mail: tom.hinds@nebraska.gov	The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office. Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp Credit card payments accepted from noncustodial parents.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Nevada Marci Boggs, Chief State Collection and Disbursement Unit Phone: 775-684-0649 E-mail: mboggs@dwss.nv.gov Guy Puglisi, Office Manager Phone: 702-486-8578 E-mail: gpuglisi@dwss.nv.gov Tyler Lentz, Management Analyst I Contact for redirecting payments to the SDU Phone: 702-486-1042 E-mail: tlentz@dwss.nv.gov Tracy Sandborn, Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 775-684-0589 E-mail: tsandborn@dwss.nv.gov Deidra Johnson, Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 775-684-0573 E-mail: dxjohnson@dwss.nv.gov	Payments only: Nevada SCaDU PO Box 98950 Las Vegas, NV 89193-8950	Tracy Sandborn, Program Specialist Phone: 775-684-0589 E-mail: tsandborn@dwss.nv.gov Deidra Johnson, Program Specialist Phone: 775-684-0573 E-mail: dxjohnson@dwss.nv.gov	Tyler Lentz, Management Analyst I Phone: 702-486-1042 E-mail: tlentz@dwss.nv.gov	The SDU bank is Bank of America. Debit payments accepted from noncustodial parents.
New Hampshire Jean Marston, Regional Manager, DCSS Phone: 603-223-4820 E-mail: jmarston-dockstader@dhhs.state.nh.us Annette Harney Contact for attorneys and courts for remittance identifiers for non-IV-D orders Contact for redirecting payments to the SDU Phone: 603-223-4803 Website: www.dhhs.nh.gov/dcscs/contact.htm	Employers: NH Child Support Regional Proc. Ctr. PO Box 9501 Manchester, NH 03108-9501 Interstate/International: NH Child Support Regional Proc. Ctr. PO Box 9503 Manchester, NH 03108-9503 Payers/District Offices: NH Child Support Regional Proc. Ctr. PO Box 9502 Manchester, NH 03108-9502 Website: www.dhhs.nh.gov/dcscs	Annette Harney Phone: 603-223-4803 Website: www.dhhs.nh.gov/dcscs/contact.htm	Annette Harney Phone: 603-223-4803 Website: www.dhhs.nh.gov/dcscs/contact.htm	The SDU bank is Citizens Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Free software offered to employers for e-payments.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
New Jersey Bernitra Robinson, State Contract Manager Phone: 609-631-2668 E-mail: bernitra.robinson@dhs.state.nj.us Sara Pascale, Child Support Specialist 1 Phone: 609-631-2787 E-mail: sara.pascale@dhs.state.nj.us	Correspondence and Returned Interstate Payments: Administrative Office of the Courts Probation Services/Child Support Enforcement 171 Jersey Street PO Box 976 Trenton, NJ 08625-0976 NJ Family Support Payment Center PO Box 4880 Trenton, NJ 08650-4880			The SDU bank is Wells Fargo. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements to direct deposit and debit card; other disbursements are handled by the state. Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from NCPs)
New Mexico Joseph Anaya, SDU Bureau Chief Phone: 505-476-3918 E-mail: joseph.anaya@state.nm.us Adam Medina, EFT Coordinator Phone: 505-476-3922 E-mail: adam.medina@state.nm.us Yolanda Gabaldon-Fuentes NM SDU Section Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 505-476-3917 E-mail: yolanda.gabaldon-fuentes@state.nm.us Michelle Castaneda PPB/Centralized Services Manager Contact for redirecting payments to the SDU Phone: 505-827-7242 E-mail: michelle.castaneda@state.nm.us	Correspondence: NM State Disbursement Unit PO Box 25110 Santa Fe, NM 87502-5110 Payments only: CSED Payment Processing PO Box 25109 Albuquerque, NM 87125 Interstate Payments: NM State Disbursement Unit PO Box 26897 Albuquerque, NM 87125-6897 Returning Interstate Payments: NM State Disbursement Unit PO Box 2348 Santa Fe, NM 87504-2348	Yolanda Gabaldon-Fuentes NM SDU Section Supervisor Phone: 505-476-3917 E-mail: yolanda.gabaldon-fuentes@state.nm.us		The SDU bank is Wells Fargo. An employer may set up a recurring automatic withdrawal for child support payments on NM's website: Website: https://elink.hsd.state.nm.us/elink/Default.aspx Website: www.e-childspay.com (credit card payments from noncustodial parents) Payments also accepted from Western Union.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
New York Barbara Ruggirello, SDU Program Director Phone: 518-473-0574 E-mail: barbara.ruggirello@otda.state.ny.us Val Lamaestra, SDU Operations Manager Phone: 518-452-9814, ext. 3100 E-mail: val.lamaestra@acs-inc.com Bob Madan, SDU Deputy Project Manager Phone: 518-452-9814 E-mail: bob.madan@acs-inc.com	NYS Child Support Processing Center PO Box 15363 Albany, NY 12212-5363			The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com Credit card payments accepted from NCPs for fee of \$11.25.
North Carolina Astra Wilson-Kirksey, SS Program Administrator 1 Phone: 919-855-4454 E-mail: astra.wilson-kirksey@dhhs.nc.gov David Steele, E-Commerce Branch Chief Phone: 919-527-6190 E-mail: david.steele@dhhs.nc.gov Bonnie Knowles, IT Manager ACTS Team 84 E-mail: bonnie.knowles@dhhs.nc.gov Jennifer Creech, EFT/Debit Card Coordinator Contact for attorneys and courts for remittance identifiers for private (non-IV-D orders) Contact for redirecting payments to the SDU Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov Dee Robinson, EFT/Debit Card Coordinator Contact for attorneys and courts for remittance identifiers for private (non-IV-D orders) (back-up) Contact for redirecting payments to the SDU (back-up) Phone: 919-855-4452 E-mail: dilthra.robinson@dhhs.nc.gov	Payments and Employers: NC Child Support Centralized Collection PO Box 900012 Raleigh, NC 27675-9012 Returning Interstate Payments: NC Child Support Enforcement Section Attention: Dallas Hartsfield PO Box 20800 Raleigh, NC 27619 Phone: 919-855-4408	Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov Dee Robinson, EFT/Debit Card Coordinator (back-up) Phone: 919-855-4452 E-mail: dilthra.robinson@dhhs.nc.gov	Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 E-mail: jennifer.creech@dhhs.nc.gov Dee Robinson, EFT/Debit Card Coordinator (back-up) Phone: 919-855-4452 E-mail: dilthra.robinson@dhhs.nc.gov	The SDU banks are SunTrust (paper deposits) and Wachovia (electronic collections and disbursements). Systems and Methods Inc. (SMI) Web-based payment service (for employers and noncustodial parents): Website: www.ncchildsupport.com/ Employers should click on the "Employer" icon. Noncustodial payers should click on the "Parents" icon. Then follow the transmit funds or pay child support links. Credit and debit card payments accepted from NCPs for fee of \$5.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
North Dakota Lee Bjerklie (Program) Phone: 701-328-7502 E-mail: lebjerklie@nd.gov Leila Brucker (System) Phone: 701-328-7511 E-mail: lbrucker@nd.gov Customer Service Phone: 800-321-4255 Phone: 701-328-3582 E-mail: centralofficecse@nd.gov Jolene Schaffer Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 701-328-7531 E-mail: soiwic@nd.gov Suzanne "Sam" Witkowski Contact for redirecting payments to the SDU Phone: 701-328-7528 E-mail: sewitkowski@nd.gov	Lump Sum Payments: North Dakota SDU PO Box 7425 Bismarck, ND 58507-7425 Returning Interstate Payments: North Dakota SDU PO Box 7190 Bismarck, ND 58507 State Disbursement Unit ND Child Support Enforcement PO Box 7280 Bismarck, ND 58507-7280	Jolene Schaffer Phone: 701-328-7531 E-mail: soiwic@nd.gov	Suzanne "Sam" Witkowski Phone: 701-328-7528 E-mail: sewitkowski@nd.gov	The SDU bank is Bank of North Dakota (BND) - state-owned). Web-based payment service: Employer EFT (free to employers and noncustodial parents) Phone: 800-251-8685 #2 Phone: 701-328-7512 (out-of-state employers) E-mail: soeft@nd.gov Website: www.state.nd.us/humanservices/services/childsupport/efthomepage.html or Website: www.childsupportnd.com
Ohio Joyce Ellinwood, CSPC Project Manager Phone: 614-985-4549 E-mail: joyce.ellinwood@jfs.ohio.gov Dawna Dailey, Operations Phone: 614-985-4558 E-mail: dawna.dailey@jfs.ohio.gov CSPC Customer Service Phone: 888-965-2676	OH CSPC PO Box 182394 Columbus, Ohio 43218-2394	Joyce Ellinwood, SDU Project Manager Phone: 614-985-4558 E-mail: joyce.ellinwood@jfs.ohio.gov	Joyce Ellinwood, SDU Project Manager Phone: 614-985-4558 E-mail: joyce.ellinwood@jfs.ohio.gov	The SDU bank is Fifth Third Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 (outside Ohio) Phone: 888-965-2676 (within Ohio) E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from noncustodial parents)

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Oklahoma Stefanie Hanson, Program Supervisor Phone: 405-522-0023 E-mail: stefanie.hanson@okdhs.org Jim Hutchinson, Information Systems Administrator Phone: 405-522-1338 E-mail: jim.hutchinson@okdhs.org SDU Office Fax: 855-363-1755 Employer Service Center: Phone: 866-553-2368 (toll-free)	Employers: Oklahoma Centralized Support Registry PO Box 268809 Oklahoma City, OK 73126-8809 Interstate: Oklahoma Centralized Support Registry PO Box 268954 Oklahoma City, OK 73126-8954 Returning Interstate Payments: OK Department of Human Services Oklahoma Child Support Services Attention: Refund for the Center For Finance and Budget PO BOX 53552 Oklahoma City, Oklahoma 73152	Oklahoma Central Case Registry, Non-IV-D Office Phone: 405-522-8999	Oklahoma Employer Services Center Phone: 405-325-9190 Phone: 866-553-2368 (toll-free)	The SDU bank is Chase Bank. Systems & Methods, Inc. (SMI) – collections and disbursements Web-based payment service (free for employers and noncustodial parents): Website: www.okdhs-paycs.com Credit and debit card payments accepted from noncustodial parents at no cost.
Oregon Ginger Fleming Phone: 503-986-6071 E-mail: ginger.fleming@doj.state.or.us Mikki Reid, Financial Services Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Phone: 503-986-2469 E-mail: mikki.a.reid@doj.state.or.us Employer Services Central Unit Phone: 866-907-2857 E-mail: efthelp@doj.state.or.us (help desk)	OR Department of Justice Division of Child Support Program Services Center PO Box 14506 Salem, OR 97309-0420 Oregon Child Support Office's website: Website: oregonchildsupport.gov	Mikki Reid, Financial Services Phone: 503-986-2469 E-mail: mikki.a.reid@doj.state.or.us	Website: http://www.oregonchildsupport.gov/employers/contact.shtml	The SDU bank is US Bank. Web-based payment service: CSPay (free to employers): Phone: 866-907-2857 Website: oregonchildsupport.gov/employers Credit card payments not accepted.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Pennsylvania Thomas Sheaffer, Policy Phone: 717-783-7792 E-mail: thsheaffer@pa.gov Tammy Barrick DACSES Financial Unit Supervisor Phone: 717-705-5144 E-mail: tbarrick@pa.gov Customer Service Phone: 800-932-0211 AVR Phone: 877-727-7238	Wage-attached Payments: PA SCDU PO Box 69112 Harrisburg, PA 17106-9112 Non Wage-attached Payments: PA SCDU PO Box 69110 Harrisburg, PA 17106-9110 Returning Interstate Payments PA SCDU PO Box 61167 Harrisburg, PA 17106-1167			The SDU bank is Wachovia. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from NCPs) Credit card payments accepted from NCPs via a toll-free phone line and online for fee of \$11.95. Free software offered to employers for e-payments. For information on PA's EFT requirement or to request not to receive remittance statements, call PA-SCDU Customer Service: Phone: 877-676-9580 E-mail: pa-childsupp-2.fc-sls@xerox.com

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Puerto Rico Alba L Alvarez Del Valle Deputy Administrator Case Management Office Phone: 787-767-1500, ext. 2005 Fax: 787-282-7411 E-mail: aalvarez2@asume.pr.gov Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2772 Fax: 787-767-1852 E-mail: lserrano@asume.pr.gov Ada Lopez, Employer Issues E-mail: alopez3@asume.pr.gov Mayra Siaca, Employer Issues E-mail: msiaca@asume.pr.gov Jessica Figueroa, Employer Issues E-mail: jfigueroa@asume.pr.gov Wilberto Rosario, Collection Unit Supervisor Phone: 787-767-1500, ext. 2738 or 2719 E-mail: wrosario@asume.pr.gov	Employers: ASUME PO Box 71442 San Juan, PR 00936-8542 Returning Interstate Payments: ASUME PO Box 71420 San Juan, PR 00936-8520	Mayra Siaca, Employer Issues Phone: 787-767-1500 ext. 2001 E-mail: msiaca@asume.pr.gov	Mayra Siaca, Employer Issues Phone: 787-767-1500, ext. 2001 E-mail: msiaca@asume.pr.gov	The SDU bank is Banco Popular de Puerto Rico (BPPR). Web-based payment service for noncustodial parents: Website: www.gobierno.pr/ASUME/Inicio/ Credit card payments accepted from non-custodial parents.
Rhode Island Alicia Rodriguez, SDU Project Director E-mail: alicia.rodriguez@smimail.net Kathleen McCusker, Chief Human Services Policy and Systems Specialist Contact for redirecting payments to the SDU Phone: 401-458-4427 E-mail: kmccusker@dhs.ri.gov Rhode Island Child Support Information Phone: 401-458-4450 Michael Venturino Rhode Island Family Court Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 401-458-3119 Fax: 401-458-3083 E-mail: mventurino@courts.ri.gov	Rhode Island Family Court c/o RI Child Support Payment Service PO Box 5073 Hartford, CT 06102-5073	Michael Venturino Rhode Island Family Court Phone: 401-458-3119 Fax: 401-458-3083 E-mail: mventurino@courts.ri.gov	Kathleen McCusker, Chief Human Services Policy and Systems Specialist Phone: 401-458-4427 E-mail: kmccusker@dhs.ri.gov	The SDU bank is Citizens Bank. Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com Credit card payments from employers and noncustodial parents accepted. The fee is 3% of the payment.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
South Carolina Glenn Hastie, Assistant Director SC Department of Social Services Child Support Enforcement Division Phone: 803-898-9468 E-mail: glenn.hastie@dss.sc.gov Jim Dingeldine (System) Phone: 803-454-7118 E-mail: jdingeldine@cfssc.org	46 Clerks of Court receiving payments			The SDU is being developed.
South Dakota Rocco Konop, Program Specialist Contact for redirecting payments to the SDU Phone: 605-773-7236 E-mail: rocco.konop@state.sd.us Shannon Abernathy (System) Phone: 605-773-3641 E-mail: shannon.abernathy@state.sd.us Cindy Anderson Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 605-773-7235 E-mail: cindy.anderson@state.sd.us	Child Support Payment Center 700 Governors Drive, Suite 84 Pierre, SD 57501-2291	Cindy Anderson Phone: 605-773-7235 E-mail: cindy.anderson@state.sd.us	Rocco Konop, Program Specialist Phone: 605-773-7236 E-mail: rocco.konop@state.sd.us	The SDU banks are First Premier Bank (check payments), eFunds (electronic payments) and Wells Fargo (field office collections). SD Department of Social Services Website: http://dss.sd.gov/childsupport/ Credit card payments accepted (no fee) from noncustodial parents at Website: https://apps.sd.gov/applications/SS17PC02CRD/CreditCard1.aspx x Phone: 605-773-3641

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Tennessee Richard Paige, Child Support Fiscal Services Director Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 615-313-5348 E-mail: richard.paige@tn.gov Jay Butler, SDU Manager Phone: 615-916-5225, ext. 4901 E-mail: jay.butler@tn.gov E-mail: jay.butler@smimail.net	Tennessee Child Support Centralized Collections PO Box 305200 Nashville, TN 37229-5200	Richard Paige, Child Support Fiscal Services Director Phone: 615-313-5348 E-mail: richard.paige@tn.gov	Richard Paige, Child Support Fiscal Services Director Phone: 615-313-5348 E-mail: richard.paige@tn.gov	The SDU bank is Regions Bank. Systems and Methods, Inc. (SMI) – collections and customer service Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911 Website: https://tn.smartchildsupport.com/ or Website: http://www.tn.gov/humanserv/cs/cs_main.html ACH debit payments from employers and noncustodial parents are accepted at no cost.
Texas William Irby, Payment Operation Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 512-460-6915 E-mail: william.irby@texasattorneygeneral.gov John Kofman, Payment Adjustments Supervisor Contact for redirecting payments to the SDU Phone: 512- 460-6272 E-mail: john.kofman@texasattorneygeneral.gov For employer inquiries: Problem Resolution Call Center Phone: 877-474-4463 For custodial and noncustodial parent inquiries: TXSDU Call Center Phone: 800-252-8014	Payments only: Office of the Attorney General TXCSDU PO Box 659791 San Antonio, TX 78265-9791 Interstate, exceptions, e.g., refunds: Office of the Attorney General TXCSDU PO Box 245993 San Antonio, TX 78265-5993	William Irby, Payment Operation Manager Phone: 512-460-6915 E-mail: william.irby@texasattorneygeneral.gov v	John Kofman, Payment Adjustments Supervisor Phone: 512- 460-6272 E-mail: john.kofman@texasattorneygeneral.gov	The SDU banks are Bank of America (paper checks) and JPMorganChase (electronic payments). Affiliated Computer Services (ACS), a division of Xerox Corporation – collections and disbursements Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com m Website: www.expertpay.com (employers and noncustodial parents) Website: www.e-childspay.com (credit card payments by noncustodial parents) Credit card payments accepted from noncustodial parents. The fee is \$11.75.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Utah Shauna Hair, Business Analyst Supervisor Phone: 801-536-0375 E-mail: shair@utah.gov Zeljka Borro, Senior Business Analyst Phone: 801-536-8688 E-mail: zborro@utah.gov Christine Nguyen, Senior Business Analyst Phone: 801-536-8685 E-mail: clnguyen@utah.gov	Office of Recovery Services PO Box 45011 Salt Lake City, UT 84145-0011	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov	Employer/Agency Customer Service Unit Phone: 801-536-8333 E-mail: orsempagency@utah.gov	The SDU bank is Zions Bank. Web-based payment service: Interactive Case Access System (noncustodial parents only) Phone: 801-536-8333 E-mail: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debit card or any major credit card accepted Credit cards from noncustodial parents accepted at payment windows, via phone (fee is \$5) or online (fee is \$1) if registered. Credit card payments from employers accepted at payment windows throughout UT.
Vermont Christine Cassel, Federal Programs Chief Contact for attorneys and courts for remittance identifiers for non-IV-D orders Contact for redirecting payments to the SDU Phone: 802-241-3357 E-mail: christine.cassel@ahs.state.vt.us Jennifer Lyford, Child Support Program Chief Employer Services Unit Phone: 802-241-6522 E-mail: Jennifer.lyford@ahs.state.vt.us	Payments only: Vermont Office of Child Support PO Box 1310 Williston, VT 05495-1310 Returning Interstate Payments: Vermont Office of Child Support Attention: Refunds/CRU 103 South Main St. Waterbury, VT 05671-1901	Christine Cassel, Federal Programs Chief Phone: 802-241-3357 E-mail: christine.cassel@ahs.state.vt.us	Christine Cassel, Federal Programs Chief Phone: 802-241-3357 E-mail: christine.cassel@ahs.state.vt.us	The SDU bank is TDBanknorth - collections.
Virgin Islands Sonia Thompson, Computer Manager Phone: 340-775-3070, ext. 3001 E-mail: sthompson@pcsd.gov.vi E-mail: sjthompsonvi@hotmail.com	Paternity and Child Support Division Department of Justice 8000 Nisky Center 2nd Floor, Suite 500 St. Thomas, Virgin Islands 00802			The SDU bank is Banco Popular de Puerto Rico (BPPR).

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Virginia Peter Finn, SDU Manager Phone: 804-726-7341 E-mail: peter.finn@dss.virginia.gov Carolyn Ballard, Payment Processing Manager Phone: 804-726-7296 E-mail: carolyn.ballard@dss.virginia.gov Tyeast Lee, EFT Manager Phone: 804-726-7277 E-mail: tyeast.lee@dss.virginia.gov Christy Osterloh, Exceptions Unit Manager Phone: 804-726-7289 E-mail: christy.osterloh@dss.virginia.gov Paulette Rainey Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Contact for redirecting payments to the SDU Phone: 804-726-7466 E-mail: paulette.rainey@dss.virginia.gov E-mail: askdcse@dss.virginia.gov Pat Watson Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Contact for redirecting payments to the SDU Phone: 804-726-7413 E-mail: pat.watson@dss.virginia.gov E-mail: askdcse@dss.virginia.gov	Payments only: Division of Child Support Enforcement PO Box 570 Richmond, VA 23218-0570	Paulette Rainey Phone: 804-726-7466 E-mail: paulette.rainey@dss.virginia.gov E-mail: askdcse@dss.virginia.gov Pat Watson Phone: 804-726-7413 E-mail: pat.watson@dss.virginia.gov E-mail: askdcse@dss.virginia.gov	Paulette Rainey Phone: 804-726-7466 E-mail: paulette.rainey@dss.virginia.gov E-mail: askdcse@dss.virginia.gov Pat Watson Phone: 804-726-7413 E-mail: pat.watson@dss.virginia.gov E-mail: askdcse@dss.virginia.gov	The SDU banks are SunTrust (collections); Wells Fargo (disbursements). Web-based payment service: Virginia \$4Kids (free to employers, noncustodial parents, and third-party providers) Phone: 804-726-7277 E-mail: tyeast.lee@dss.virginia.gov Website: https://epm.virginiainteractive.org/vdss/money4kids/Login.aspx Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Washington Bill Green, Child Support Program Manager DSHS Phone: 360-664-5314 E-mail: bgreen@dshs.wa.gov Rhonda Thomas, Child Support Program Manager Central Services Phone: 360-664-5185 E-mail: rhonda.thomas@dshs.wa.gov Lynnie Larsen, Chief Department of Social and Health Services Economic Services Administration Phone: 360.664.5121 E-mail: larsenlm@dshs.wa.gov Patrick Whalin, Supervisor Phone: 360-664-5280 E-mail: patrick.whalin@dshs.wa.gov Wendy Cole-Deardorff, EFT/Accounting Services Manager Phone: 360-664-5160 E-mail: wcoledea@dshs.wa.gov Chuck Donnelly Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 360-664-5067 E-mail: chuck.donnelly@dshs.wa.gov	Washington State Support Registry PO Box 45868 Olympia, WA 98504-5868	Chuck Donnelly Phone: 360-664-5067 E-mail: chuck.donnelly@dshs.wa.gov	Chuck Donnelly Phone: 360-664-5067 E-mail: chuck.donnelly@dshs.wa.gov	The SDU bank is Bank of America. Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
West Virginia WV BCSE Employer Relations Unit Phone: 800-835-4683 Phone: 304-558-1134 Hal Pendell, Chief Financial Officer Phone: 304-558-8907 E-mail: hal.m.pendell@wv.gov Frank Lewis (System) Phone: 304-558-1422 E-mail: frank.lewis@wv.gov Susan Linville, Administrative Service Manager 2 Phone: 304-558-8293 E-mail: susan.a.linville@wv.gov Susan Dennis, Supervisor Phone: 304-356-4683 Carol Lemon, Supervisor Phone: 304-356-4713	Payments only: WV BCSE PO Box 247 Charleston, WV 25321	WV BCSE Customer Service hotline Phone: 800-249-3778	WV Employer Relations hotline Phone: 800-835-4683	The SDU bank is JPMorganChase - collections and disbursements Web-based payment service: WV Support Payment Center Phone: 800-446-5382 (phone payments) Phone: 800-835-4683 (employer relations) Website for payment service: https://apps.wv.gov/DHHR/wvchil dsupportdirect \$1.00 service fee per transaction Website for automated payment information (for parents): https://www.wvdhhr.org/bcseapp Visa, MasterCard and electronic checks accepted. The system is designed for noncustodial parents as the payers. Payers may make a one-time payment or set up recurring payments at \$3.00 service fee per transaction. Employers may use the service too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders	Contact for redirecting payments to the SDU	Vendor/E-Payments
Wisconsin Alisa Comber, Fiscal Collection Chief Bureau of Child Support Enforcement Phone: 608-266-9909 E-mail: alisa.comber@wisconsin.gov Gary Rogowski, SDU Project Director Phone: 414-615-2404 E-mail: gary.rogowski@xerox.com Dave Fehlauer, EFT Transaction Processing Manager Phone: 414-615-2422 E-mail: dave.fehlauer@xerox.com	Employers: Wisconsin Support Collections Trust Fund PO Box 74400 Milwaukee, WI 53274-0400 Interstate and Returning Interstate Payments: Wisconsin Support Collections Trust Fund PO Box 74700 Milwaukee, WI 53274-0700			The SDU bank is US Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 E-mail: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments) Credit card payments accepted from employers and noncustodial parents Payments accepted by phone from a checking account. Employer Customer Service Phone: 877-209-5211 EFT Outreach Phone: 414-615-2425
Wyoming Valerie Spencer, EFT Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov Sydney Ellis, SDU Manager Phone: 307-777-5693 E-mail: sydney.ellis@wyo.gov	Wyoming State Disbursement Unit 2617 E. Lincolnway, Suite C Cheyenne, WY 82003 or Wyoming State Disbursement Unit PO Box 1027 Cheyenne, WY 82003-1027	Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov	Valerie Spencer, EFT Supervisor Phone: 307-777-6942 E-mail: valerie.spencer@wyo.gov	The SDU bank is ANB.